

Joe Lombardo
Governor



Richard Whitley,
MS
Director

DEPARTMENT OF HEALTH AND HUMAN SERVICES



Cody Phinney,
MPH
Administrator

Ihsan Azzam,
Ph.D., M.D.
Chief Medical
Officer

MEMORANDUM

DATE: July 25, 2024
TO: Jon Pennell, DVM, Chairperson, State Board of Health
FROM: Cody L. Phinney, MPH, Administrator, Division of Public and Behavioral Health *CP*
RE: Term Renewal and Approval of Member of the Maternal and Child Health Advisory Board

In accordance with Nevada Revised Statutes (NRS) [442.133\(2\)](#), it is the responsibility of the State Board of Health to appoint members of the Maternal and Child Health Advisory Board. Members serve terms of two years, and any member of the Advisory Board may be reappointed.

The two-year term of one member of the Maternal and Child Health Advisory Board expired on March 4, 2024. This memorandum is respectfully requesting for consideration renewal of membership for the following member:

- Lora Redmond (Carlson) BSN, RN, RNC-OB, C-FMC

Attached please find the associated resume.

At the quarterly meeting of the Maternal and Child Health Advisory Board held on May 3, 2024, the assembled quorum voted to support this member renewal of appointment.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Experience

7/2016-present Renown Regional Medical Center Reno, Nevada

Manager of Nursing-Labor and Delivery

*Accountable for 113 employees, including a high functioning nursing leadership team consisting of 1 Associate Nurse Manager and 2 RN supervisors (one day shift and one night shift)

*Function independently, providing the opportunity for developing standards, establishing the budget and monitoring operational performance by being accountable for the 24-hour management of the delivery of patient care.

*Act as a change agent and transitional leader, inspiring a shared vision and motivate the staff to provide care within the framework of a teaching organization.

*Accountable for interviewing, hiring, training, counseling, evaluating and guiding staff's professional growth.

*Focus directed to challenges of maintaining positive relationships between the physicians, the community, and the hospital; maintaining cost-effective, high quality, high touch patient care; designing and teaching educational programs; and working cooperatively with other departments to achieve hospital goals.

1/2016-7/2016 Renown Regional Medical Center Reno, Nevada

Labor and Delivery Point Person

*Promote and provide growth opportunities to employees

*Manage patient complaints using LAST and AIDET service recovery tools

*Update policies using best practice guidelines

*Ensure competencies are met for staff

*Educate employees on new process improvement initiatives

*Identify and develop quality programs to serve our patients and our community

*Management of unit budget

*Maintain excellent working relationship between physicians, staff members, and other nursing units

2013-2015 Renown Regional Medical Center Reno, Nevada

Nursing Supervisor-Labor and Delivery

*Management of unit flow, serving as primary charge RN

*Responsible for 25 direct reports including evaluations, coaching and corrective action, development, and growth

*Maintenance of monthly schedule and vacation requests for all employees

2007-2012 Renown Regional Medical Center Reno, Nevada

Registered Nurse-Labor and Delivery

*Care and management of high risk OB patients including antepartum, triage, labor, delivery, and postpartum care.

*Charge nurse-managing pt. census and balancing basic flow of unit while providing excellent customer service and responding to patient/family and coworker needs.

*Primary preceptor for newly hired RNs to the unit and mentor for many newer nurses on the unit.

2006-2007 Renown Regional Medical Center Reno, Nevada

Apprentice Nurse II – Labor and Delivery

*Responsible for admitting patients, including IV starts and hooking patients up to monitors (TOCO and FH monitor) while obtaining histories.

*Work with a RN to become confident in charting, communicating with staff and colleagues, contacting doctors and other hospital personnel.

*Responsible for partial patient care including pain management, assessments, and explanation of procedures.

2002-2005 Hertz Rental Car Reno, Nevada

Counter Sales Representative

*Achieved the highest monthly bonus for any CSR at the Reno location to date.

*Maintained customer satisfaction on a daily basis.

*Child seat certification completed.

Education

2001–2002 Boise State University Boise, Idaho

Obtained many prerequisites necessary for impending nursing school.

2002-2006 University of Nevada Reno, Nevada

Bachelor of Science in Nursing

Certifications

BLS (05/2024)

NRP (02/2023)

ACLS (09/2023)

Inpatient OB Certification maintained since certification was received in 2013

